

# Instructions for using the ACC service

Important: When using the ACC TAG, please read and follow the instructions carefully. If unsuitable lanes at toll stations are used, the device will not work at the entrance or exit from the motorway when collecting a toll.

"Autoceste Card" (ACC) is an electronic toll collection that enables the user of the motorway to quickly and efficiently pay a toll without cashier and waiting at toll booths. The user of this service is given a bonus of 20% for each additional top-up on the ACC TAG.

The ACC service is realized at all toll stations on the A1 motorway, on toll roads marked by traffic signalization - ACC which is located on the canopy of the toll site, as well as by appropriate horizontal and vertical signalling. Only by respecting the above-mentioned signalling the user exercises the right to use a quick passage through a toll site.

## PROCEDURE FOR USING ACC TAG DEVICE

1. The vehicle enters the lane predicted for electronic collection at a minimum speed (no more than 40 km/h) approaching the ramp at the entrance. The ramp has to be down. The indicator on the user's display gives a red light signal.
2. The antenna receives an ACC TAG signal from the vehicle, the ramp is up and there is uninterrupted motorway access to the motorway. At the same time, the amount of cash remaining available to the user is shown on the user's display, while for the prepaid billing users this amount is shown by entering the yellow list.
3. If the ACC TAG is not read at the entrance or exit from the motorway, please ask the toll station employees for assistance. If there are no employees at the toll station, wait 5 minutes. If after 5 min the antenna does not read the ACC TAG, take the magnetic card from the card encoder, remove the ACC TAG from the windscreen, put the ACC TAG in the box that you received when buying it, and pay by cash or card at the final destination. Please report incorrect work of the ACC TAG device to employees of JP Autoceste FBiH d.o.o. Mostar, who are obliged to test it on-site and, in case of failure of the device within the warranty period, replace the device or refer you to the sales point where you can replace it. If the defective device is out of the warranty period, it is necessary that you buy a new device.
4. If you own an ACC TAG device and do not want to use it as a toll payment means, you shall put the ACC TAG in the box that you received when buying it, take the magnetic card from the card encoder, and pay at the final destination with cash or a payment card. Accidental readings of the ACC TAG device will not be subject to complaint.

The procedure of exit from the motorway is identical to the entry procedure.

WEB INSTRUCTIONS for ACC TAG devices users can be downloaded [HERE](#)